

## Message from the Director

It is with great pleasure that I present to you, the Calvert County Department of Social Services (CCDSS) Annual Report for Fiscal Year 2022, which outlines the tremendous accomplishments of our agency. Much of our work and outreach continued to be modified due to COVID. CCDSS staff continue to rise to the occasion and do whatever is called for to ensure that all customers are served to the best of our ability. The commitment and resiliency of staff have been nothing short of amazing.

As we are emerging from the State of Emergency, we continue to assess the most effective ways to continue to reach every citizen in need of our service. CCDSS continues to telework and work remotely whenever possible. Telework has proven to maintain and even increase work production while keeping our staff safe from illnesses. It has also helped recruit and retain staff in areas of CCDSS that had such difficulty. We do ensure an adequate level of staff in the agency at all times to ensure that we can meet critical and emergency needs.

CCDSS is not able to adequately serve our community without support and assistance from Calvert County Government. We are also appreciative of our various community partners. It often requires a team to wrap services around a vulnerable individual or family. The commitment and collaboration with our community partners is invaluable to successful resolution of difficult situations. In addition, we extend our appreciation to the Calvert County Advisory Board's support of agency programming, and Calvert County Advocates, who provide economic support to Calvert County citizens.

There are undoubtedly more challenges ahead, and we are committed to meet or exceed those demands. We look forward to positively affecting individual and families within our community, working to ensure safety and promote self-sufficiency.

## Administration & Finance

### Recruitment, New Hires and Reinstatements

Merit - New Hires and Transfers: 5  
Contractual - New Hires and Transfers: 10  
Reinstatements: 5

### Retirements, Resignations and Transfers

Retirements: 2  
Resignations: 12  
Transfers: 1

### Other Actions

Non-competitive Promotions: 2  
Promotions: 1



## Family Investment

### **SNAP**

SNAP Caseload Size: 4042  
SNAP Number of Recipients: 7268  
SNAP Average Household Size: 1.8  
SNAP Net Monthly Average Expenditure Amount: 1,806,156.19

### **Temporary Cash Assistance**

TCA Caseload Size: 106  
TCA number of recipients : 256  
TCA Average Household size: 2.41  
TCA Net Monthly Average Expenditure Amount: \$71,123.43

### **Emergency Assistance to Families and Children**

EAFC Total expenditures: \$6,238  
Number of Grants: 2  
Average Grant Amount: \$3119  
COVID Funds were provided by OHEP to serve customers with housing and electric needs which reduced the need for us to provide funding.

### **Homeless Prevention Program**

HPP Total Expenditures: \$1400  
HPP Number of Grants: 4  
Average Grant amount: \$350

### **Medical Assistance**

MA Community Care: 980  
MA Long Term Care: 170  
MA SSI: 1176

### **Temporary Disability Assistance Program**

TDAP Caseload: 92  
TDAP Short Term Disability: 22  
TDAP Long Term Disability: 70  
TDAP Net Monthly Average Expenditure Amount: \$31,845

### **Local Assistance**

Total Expenditure: \$3,401  
Number of Grants: 9  
Average grant amount: \$377.88  
Total Gift Cards for food: \$3000  
Total Expenditures from Local Assistance: \$6,401

## Services

### Child Protective Services (CPS)

#### CPS Investigated Cases

Total CPS Referrals: 879  
Monthly Referral Average: 73  
Referrals Accepted for a CPS Response: 278  
Investigated Responses: 110  
Alternative Responses: 178  
Children interviewed at CAC: 61

#### Assessments

Substance Exposed Newborns: 45  
Risk of Harm: 8  
Requests from Other Agencies: 24

#### Multidisciplinary Team

Cases Reviewed: 11  
CAC Case Reviewed 74

#### After Hours

Calls for CPS Services: 184

#### Home Study

Total Home Studies: 7  
Requests from Home: 11  
Interstate Compact Placement of Children: 4  
Supervised Placements: 6

#### Out of Home Care

Children Served: 70  
New Entries: 21  
Average Children in Care per Month: 51  
Children who Exited Care: 12  
Children who Aged Out of Care: 4  
Children Reunified: 2  
Adoptions Finalized: 4  
Guardianship: 2  
OOH was able to obtain permanency for 8 children

#### Resource Home Providers

Resource Homes in Calvert County: 28  
New Resource Homes Approved: 13  
Closed Resource Homes: 10  
Kinship Homes Approved: 2

#### Independent Living — As of June 30, 2022

Total Youth Independent Living Eligible: 27  
53% of children in Foster Care are independent living aged

#### Family Centered Practice

Family Team decision meeting (FTDM): 77  
Families Served in FIMs: 66  
Children Served in FIMs: 98

#### Family Preservation

In-Home Family Services: 110 families

## Adult Services

### Adult Protected Services (APS)

Total APS Referrals: 219  
Completed Investigations: 56  
Well Being Assessments: 39  
Financial Exploitation Total Investigations 12

### Adult Guardianship

Guardianship Assessments: 47  
Total Guardianship (under 65 years old) Cases: 5

### Senior Care

Customers Served per Month: avg. 7

### Project Home Case Management and Home Licensure

Customers in Project Home: 3  
Licensed Project Homes: 2

### Social Services to Adults

Customers Served: 64

### Respite Care

Customers Served: 19

### In-Home Adult Services (IHAS)

Vulnerable Adults Served: 22

## Child Support

For FFY 2022 Calvert County Child Support Administration met and exceeded three out of four of our goals. Total Child Support Disbursed was \$9,870,446.00 for Calvert County's children. Our current caseload is 1912.

**Court Order Establishment** = 94.19% = #2 in the state  
Goal 95.85% - Missed goal by 1.66%

**Paternity Establishment %** = 102.65% = #6 in the state  
Goal 100.00% - ACHIEVED GOAL

**Current Support Collected %** = 80.27% = #1 in the state  
Goal 76.47% - ACHIEVED GOAL

**Arrears Paying %** = 83.24% = #2 in the state  
Goal 80.72% - ACHIEVED GOAL





## Calvert County Social Services Advisory Board "Calvert Family Advocates"

### ADVISORY BOARD MEMBERS FY 2022

Melanee Derenzy, Chair  
Kimberly Cicero, Vice Chair  
Kimberly Foltz, Finance Officer  
Amye Scrivener  
Jennifer Moreland  
Tracy Loyd  
Renita Alexander  
Sarah Crigler  
Patrick Daly, Jr.  
Jenifer Duff  
Barbara Kete  
Danielle Rowe  
Denise Plater

Community engagement and getting our name out were the top priorities for 2022. We developed a few new donor relationships and community partnerships. The HELP Association grant was our largest source of income. Our safety, self-sufficiency, and youth programs continue to be our most widely used programs.

Our SAFETY program prevents homelessness by addressing the immediate needs of families at the threshold of losing their homes or experiencing emergencies which threaten their safety and wellbeing. We paid multiple rent arrearages and first month's rent to help single moms, a homeless veteran, families of several kinds stay in their current homes or move to housing that was more suitable for their current situations. We were happy to be able to help in several emergency situations that left people desperate.

Our SELF-SUFFICIENCY program helps people "get ahead" through education, job training, and vehicle repairs, so they can become or stay employed and provide for themselves and their families. This year, these expenses included property taxes, car payments, and several car repairs.



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Through our YOUTH program, we granted CCPS \$8,000 for clothing for homeless and low income students. In addition, we sent 23 kids to summer camps at Black Belt Academy, Imaginarium, and Parks and Rec. We sent one high school student to Shepherd University for an overnight football camp. We paid for 5 students to take driver's education, 2 people to attend a field trip, a dental bill, eyeglasses, and even Christmas gifts for several high school students in hard situations. We look forward to working with the new CCPS McKinney-Vento Liaison in 2023.

Our 2nd annual Caroling with the Sheriff's Office event took place in North Beach. We loved spreading holiday cheer and watching officers connect with the community they serve. We love partnering with the Calvert County Sheriff's Office, and look forward to continuing the tradition in 2023.



### Strategic Plan Highlights

- PAZE Program  
Six Individuals opened or expanded their own business in SFY 2022. Below are the following businesses: Attic Boutique, Cupcake Creamery, Beauty Product Sales, Auto Wrapping, and Maintenance Services.
- Calvert County Child Support Administration will be receiving a Silver Award for outstanding performance in FFY2022 from the Executive Director of the Child Support Administration.



### Vision

We envision a community where individuals and families have unlimited opportunities to achieve independence and where all people are safe from harm. In addition, we envision a department that engages all team members in the mission, provides clear expectations to team members, strengthens shared values, builds trust, communicates effectively, recognizes good performance, and inspires all to be the best they can be.

### Mission Statement

We will work with individuals and families of Calvert County in order to achieve a better quality of life by:

- Creating opportunities for obtaining independence;
- Protecting vulnerable children and adults;
- Providing appropriate financial support;
- Promoting preservation of families;
- Establishing strong business and community partnerships;
- Adopting programs and policies to meet the changing needs of our citizens and community.



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# Calvert County Department of Social Services



## Annual Report 2022

